



Christian Medical College Vellore Biomedical Engineering



First Hospital Biomedical Engineering Department Accredited by NABL – CMC Experience

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CMC Vellore

Background

Christian Medical College Vellore

- Started as one-bedded clinic-cum-dispensary in 1900 by Dr. Ida Sophia Scudder.
- Today, we have multiple campuses in and around Vellore and one campus in Chittoor, AP with a total count of more than 3300 beds.
- CMC is committed to serve the marginalized with best care at affordable cost without compromising in technology or state of art medical equipment.
- CMC is the pioneer in many areas of healthcare including education, research, surgeries, technology & equipment etc.



Biomedical Engineering

- 1971 Started as a small section
- 1982 Became an independent Department
- 2020 Became central Department with 7 Sections
 - Manage 4 campuses with 15,000 medical equipment
 - Calibrate more than 3000 equipment in-house every year

Why Calibration?

- **✓** Ensure Accuracy
- **✓** Ensure Reliability
- **✓** Ensure Availability
- **✓** Reduces Risks & Ensures Safety Of Patients & Operators
- **✓** Enhances Performance
- ✓ Increases Efficiency
- ✓ Extends Life Of Equipment
- **✓** Quality Of Care Increases
- **✓** MANDATE Accreditations, Studies, Research & Projects
- ✓ REQUIRED Grants, Funds, Donations

Journey

Our Journey to NABL

• Started with NABH 2009

• Part of NABH for Inv & Calib

• Outsourced calibration 2010

• Started own calibration 2011

• Started thinking of NABL • Made it as our goal 2013

 NABL included Medical Equipment 2017

 Applied for NABL 2019

• Pre-assessment 2020

2021

2021

• Final assessment

• NABL awarded in March 2021

How we did it...

Preparation for NABL

 Master Analyzers, Testers, PC And Software



Inventory Of Medical Equipment



 Technical Manuals / Calibration Procedures



 Qualified Technical And Trained Personnel



- ISO/IEC 17025:2017 Training
- Uncertainty Training
- Quality Manual / SOP's
- Inter Lab Comparison
- MRM / Audit Reports

Facilities & Capabilities



Defibrillator Analyzer for Defibrillator & Pacemaker



Electrosurgical Analyzer for Electrosurgical Units





Vital Signs
Simulator for
Monitor,
Pulse
oximeter,
Fetal Monitor





Gas Flow Analyzer for Ventilator, Anaesthesia Workstation, BiPAP, CPAP







Electrical
Safety
Analyzer for
All Device
under
Calibration





Infusion Device
Analyzer for
Syringe,
Infusion & Feed
Pumps



Facilities & Capabilities

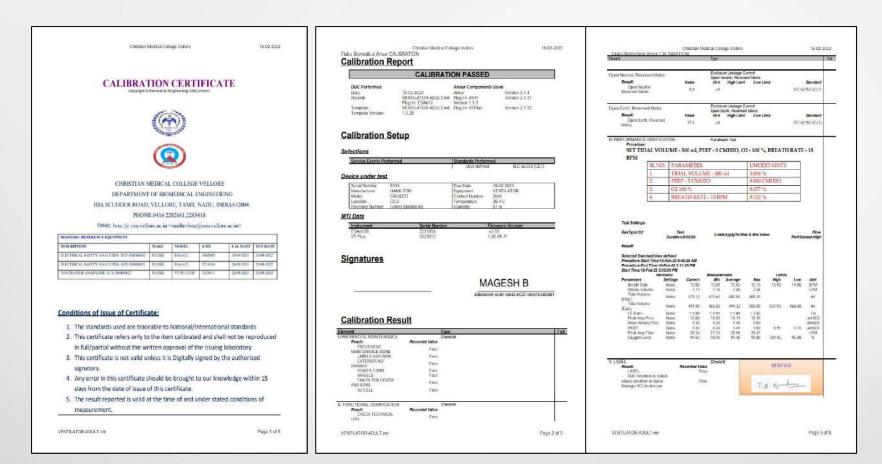








Documentation & Training



- CALIBRATION & TEST REPORTS ARE AUTO GENERATED
- ALL THE DOCUMENTS WERE COMPUTERIZED
- STAFF UNDERGONE NECESSARY TRAININGS
- ILC & AUDITS WERE PERFORMED
- MRM & LAB MEETINGS CONDUCTED

Ready for NABL

 Master Analyzers, Testers, PC And Software



Inventory Of Medical Equipment



 Technical Manuals / Calibration Procedures



 Qualified Technical And Trained Personnel



ISO/IEC 17025:2017 Training



Uncertainty Training



Quality Manual / SOP's



Inter Lab Comparison



MRM / Audit Reports



On 3rd March, 2021 BME was awarded NABL accreditation

<u>IEC 17025: 2017-</u> General Requirements for the Competence of Testing & Calibration Laboratories

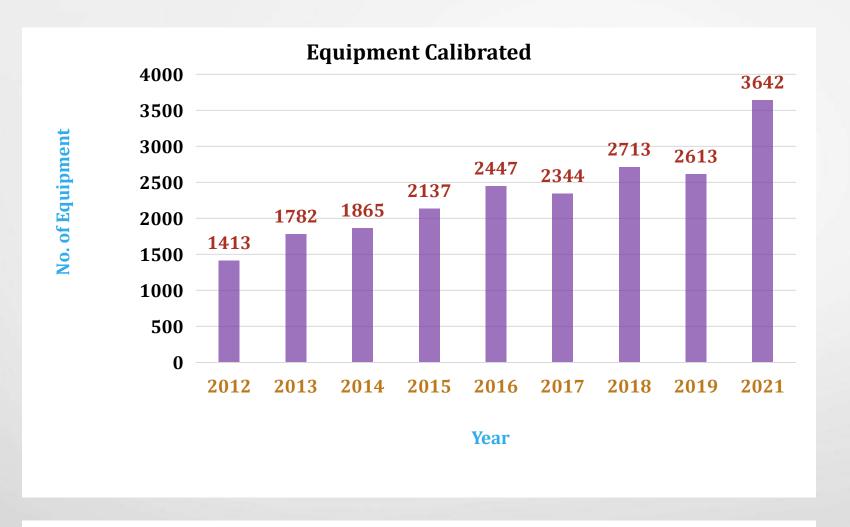
"First in-house Biomedical Engineering Department to get NABL Accreditation"

Scope of Accreditation

- DEFIBRILLATOR
- ECG RECORDER
- ELECTROSURGICAL UNIT
- FETAL MONITOR
- MULTIPARA MONITOR
- SYRINGE INFUSION PUMP
- VOLUMETRIC INFUSION PUMP
- VENTILATOR-CRITICAL CARE
- ELECTRICAL SAFETY
 - FUTURE SCOPE BIPAP, CPAP, HUMIDIFIERS, WARMERS, INCUBATORS ETC.
 - FUTURE SCOPE BIOCHEM, PATH, VIRO, MICRO

Cost Benefits

Calibration Statistics



** Projected Equipment to be calibrated in 2022 = 5183

** During COVID-19, only 1967 equipment were calibrated in 2020 due to restrictions

Cost Benefit Analysis - 2021

Equipment Category	Quantity Being Calibrated	Calibration Charges in INR	Cost Saved in INR
Defibrillator	94	800.00	75,200.00
ECG Recorder	36	600.00	21,600.00
Electrosurgical Unit	92	800.00	73,600.00
Fetal Monitor	60	600.00	36,000.00
Infusion Pump	827	600.00	4,96,200.00
Light Source	48	400.00	19,200.00
Multipara Monitor	760	1,200.00	9,12,000.00
Pulse Oximeter	263	400.00	1,05,200.00
Syringe Pump	1186	600.00	7,11,600.00
Ventilator	133	1,200.00	1,59,600.00
Radiant Warmer	63	1,200.00	75,600.00
Feed Pump	40	600.00	24,000.00
BiPAP	30	880.00	26,400.00
Grand Total	3642		27,36,200.00

Total Value of Analyzer	Rs. 41,32,047.00
Depreciation (Cost / 7 yrs.)	Rs. 5,90,292.43
Annual Maintenance / yr.	Rs. 82,640.94
Operators Salary / yr.	Rs. 8,40,000.00
Over Head Charges / yr.	Rs. 1,90,865.00
Total Expenses / yr.	Rs. 17,03,798.37
Cost saved in calibration / yr.	Rs. 27,36,200.00
Cost Recovered / yr.	Rs. 10,32,402.00

EXPENSES INCLUDES

ENGINEERS SALARY

MASTER ANALYZERS INVESTMENT

OVER HEAD CHARGES

- ANNUAL CALIBRATION
- INTER-LAB COMPARISON
- ANNUAL ACCREDITATION FEE

^{*} Test charges are calculated based on the tariff by Anna University, NHHID

Projected Cost Benefit Analysis - 2022

Equipment Category	Quantity Being Calibrated	Calibration Charges in INR	Cost Saved in INR
Defibrillator	127	800.00	1,01,600.00
ECG Recorder	52	600.00	31,200.00
Electrosurgical Unit	135	800.00	1,08,000.00
Fetal Monitor	85	600.00	51,000.00
Infusion Pump	1065	600.00	6,39,000.00
Light Source	156	400.00	62,400.00
Multipara Monitor	1068	1,200.00	12,81,600.00
Pulse Oximeter	398	400.00	1,59,200.00
Syringe Pump	1553	600.00	9,31,800.00
Ventilator	231	1,200.00	2,77,200.00
Radiant Warmer	63	1,200.00	75,600.00
BiPAP	203	880.00	1,78,640.00
CPAP	38	880.00	33,440.00
Feed Pump	72	600.00	43,200.00
Grand Total	5183		38,98,280.00

Total Value of Analyzer	Rs. 41,32,047.00
Depreciation (Cost / 7 yrs.)	Rs. 5,90,292.43
Annual Maintenance / yr.	Rs. 82,640.94
Operators Salary / yr.	Rs. 8,40,000.00
Over Head Charges / yr.	Rs. 1,90,865.00
Total Expenses / yr.	Rs. 17,03,798.37
Cost saved in calibration / yr.	Rs. 38,98,280.00
Cost Recovered / yr.	Rs. 21,94,482.00

^{*} Test charges are calculated based on the tariff by Anna University, NHHID

After NABL

We Know

- What We Are Doing
- How It Is Done
- How To Calculate

We Are

- Confident
- Learning Everyday

Our

- Machines Are Reliable
- Results Are Comparable

Manufacturers

- Accept Our Reports
- Request For Product Evaluation
- Change / Update Designs

Calibration Labs

- Inter-Lab Comparisons (ILC)

Commercials

- Tenders
- Private And Govt. Hospitals

We encourage hospital biomedical teams to think of NABL accreditation

We will be able to do inter lab comparisons and improve our standards

TOGETHER WE CAN BUILD A CULTURE OF SAFETY IN HEALTHCARE - MEDICAL EQUIPMENT

THANK YOU!