

ISSUE 60 | 5 NOVEMBER 2021

CAHO FRIDAY UPDATE

Be a part of the collective effort to improve patient safety by building a culture of safety in healthcare

JOIN
CAHO6th Edition
CAHOCON 2022

6TH INTERNATIONAL CONFERENCE OF CAHO

THEME : BUILDING CULTURE OF SAFETY IN HEALTHCARE

01

April

Pre
Conference
WorkshopBLOCK YOUR
DATES NOW!!!Conference
2-3
AprilISQua
ASQua
ATTAIN YOUR STATUS FOR
QUALITY IN HEALTH CARE

Venue : Grand Hyatt Kochi Bolgatty, Kerala (India)

REGISTRATION OPENING SOON...

25

NOV

2 PM-

5:30 PM

(IST)

RADIATION SAFETY
CONTINUING
DIAGNOSTIC
EDUCATION (CDE)
SERIES(An initiative of
CAHO Diagnostic
Division)

REGISTER

9TH NOV -

Online Workshop on Occupational
Health for Healthcare Worker

11TH -

14TH NOV

Advanced CQPIH Training Program

13TH NOV -

Fire Safety and Emergency
Preparedness Training Program

20TH NOV -

Basic Certificate Course on Antibiotic
Stewardship - (New!!)

18TH -

19TH DEC

Certificate Course on Laboratory
Quality Management & Internal
Auditor System (ISO 15189-2012)

EXPLORE

12-14

NOV

PUBLIC HEALTH
INNOVATIONS CONCLAVE
(PHIC) 2021INDIA'S LEADING B2B
EVENT
EXPLORE THE LATEST
TECHNOLOGY AND
SOLUTIONS FOR LIFE
AFTER PANDEMIC

EXPLORE

15-22

NOV

CII HOSPITAL TECH
2021A FOCUSED LIVE
VIRTUAL TRADE FAIR
AND DIGITAL
CONFERENCE FOR
HEALTHCARE
SECTOR

REGISTER

11-13

DEC

INDIA INTERNATIONAL
MEDICAL EQUIPMENT/
HOSPITAL'S NEEDS EXPO
2021 @ AMTZ, VIZAGTRANSFORMING INDIA'S
HEALTHCARE
TECHNOLOGY -
PARADIGM
HEALTHY INDIA VISION
2025

EXPLORE

17-20

OCT

2022

ISQUA'S 38TH
INTERNATIONAL
CONFERENCE
(BRISBANE 2022)DESIGNING FOR THE
FUTURE - COMMUNITY,
RESILIENCE AND
SUSTAINABILITY

Call for papers is open !!

ISQua
International Society for Quality in Health Care

EXPLORE

NEWS

CDE SERIES : HARMONIZING ISO 15189: 2012 ACROSS THE LABS - UNVEILING
THE CLAUSES

29th Oct, 2021

The fifth session of Continuing Diagnostic Education (CDE) Series on Harmonizing ISO 15189: 2012 across the Labs - Unveiling the clauses was held on 29th October under the leadership of **Dr. Barnali Das** and **Dr. J Jayalakshmi** as an Organizing Chairman and Organizing Secretary respectively. **Dr. Jayanti Shastri** (T.N. Medical College & Nair Hospital, Mumbai), **Dr. Pramod Ingale** (LTM Medical College & LTMG Hospital, Mumbai), **Dr. Anita Bhaduri** (PD Hinduja Hospital Mumbai), **Dr. CN Srinivas** (SRL diagnostics & Fortis Hospital, Vadapalani, Chennai), **Dr. Ravi Gaur** (Dr G Path Labs, New Delhi), **Dr. Sridevi Devaraj** (Texas Children's Hospital, US), **Mr Nico Vandepoele** (Bio-Rad Laboratories, US) were the panelists.

The sessions included sharing of perspectives of NABL & ICMR guidelines for COVID Lab preparedness ; Overview of biochemistry assessor and lead Assessor, histopathology lab perspective on CAP inspection, Haematology Lab and administrator's perspective on NABL Preparedness. The validation methods, troubleshooting with interlaboratory comparison programs and challenges to accreditation during the pandemic were also discussed by experts.

It was attended by 220 professionals across the country and CAHO Governing Committee members were also present.

CQE SERIES : ENHANCED CLINICAL COMMUNICATION

30th Oct, 2021

The 8th Continuing Quality Education (CQE) Series session on Enhanced Clinical Communication was held on 30th Oct, 2021 with **Dr. Suneel Mundkur** (KMC, Manipal) as the Organizing Chairman and **Dr. Jothi Clara Michael** (IHH Healthcare India) and **Dr. Jeet Patwari** (Pinnacle Healthcare Consultants) as the Organizing Secretaries. The event was studded with a galaxy of eminent leaders from across the globe.

Dr. Karen Luxford (ACHS, Australia), the keynote speaker shared the Australian experience of communication errors. **Dr. Kingsley Robert Gnanadurai** - Bangalore Baptist Hospital & **Dr. Sandeep Murali** (Seethapathy Clinic and Hospital, Chennai) spoke about Unacceptable & Scripted Communication respectively. **Capt (Dr) Usha Banerjee** (Apollo Hospitals Group, Delhi) gave a deeper insight on empowered and timely communication and very emphatically spoke on how to raise ethical concerns and other matters at the right time, in the right manner, to the right person/forum without fear.

The panel discussion moderated by **Dr. Lulu Sharif Mahmood** (Father Muller Medical College, Mangalore) covered extremely important concepts - Breaking bad news, handling difficult patients, disclosure of medical errors, death news, major procedures, end of life care and patient counselling. The panelists- **Capt. Ajitha Nair** (Healbiz Healthcare Management Solutions), **Dr. Indu Arneja** (Indian Institute of Healthcare Communication), **Dr. Mohan Adyam** (Consultant Urologist) and **Dr. Pratibha Pereira** (JSSAHER, Mysore) gave relevant examples of real-life situations they faced which helped to get a true feel of the challenges healthcare workers face every day on the field.

The discussion was followed by an exciting debate between **Dr. Anil Kumar Mulpur** (Sunshine Hospitals, Hyderabad) and **Dr. Parag Rindani** (Wockhardt Hospitals, Maharashtra) on the million-dollar question "No harm event: 'should we or should we not disclose to the patient'".

Ms. Bindu Nambisan (Aster India & Oman) spoke on "Voice of the Customer" emphasizing the importance of how receiving honest feedback from the customer and acting on it is the key to success for any service industry. She also shared best practices of how this can be done and the benefits of the same. **Dr. Anthony Staines** (Federation of Hospitals of Canton Vaud, Switzerland) gave a colorful presentation using interesting videos on "Teamwork using TeamSTEPS" which gave a good insight into how teamwork can improve outcomes and prevent errors. The session was greatly appreciated and had huge participation.

SURVEY : WHO SAFE CHILDBIRTH
CHECKLIST AWARENESS, USE AND
INTENT TO USECAHO
CONFEDERATION OF ASSOCIATED HEALTHCARE ORGANIZATIONSRoyal College of
Obstetricians &
Gynaecologists

CAHO has collaborated with the All India Coordination Committee of Royal College of Obstetricians and Gynaecologists (AICC RCOG) to help hospitals adopt and practice the WHO Safe Childbirth Checklist in their settings. Towards this collaboration, we are conducting a baseline survey among hospitals to evaluate the usage of prevalent Checklists for childbirth. The organizations are requested to submit the survey form.

SUBMIT

7

DEC

5:00

-6:00 PM

(IST)

CAHO-ISQua International Webinar Series

WEBINAR 13 - CONTINUOUS QUALITY IMPROVEMENT
THROUGH CLINICAL INDICATORS

Dr. Philip Crowley

National Director of Strategy & Research Health Services Executive,
Ireland

REGISTER

11

NOV

4:00PM

(IST)

CAHO Diagnostic Webinar Series

QUALITY FOR ALL - BEGIN WITH COMMUNICATION

Moderator:

Dr. Preeti Bajaj

Representative, Diagnostic Division CAHO Prof. & Head, Dept. of Pathology
Dr. Vasantrao Pawar, Medical College Hospital & Research Centre, Nashik

Speaker :

Dr. Santwana Vernekar

Representative, Diagnostic Division CAHO

Founder & Chief Trainer, Q-TEAM

REGISTER

Let's Learn...

Student Research Mentoring Program

Student Registration: [Click here](#)Mentor Registration: [Click here](#)

For queries, please write to us at cahoresearch@gmail.com or contact Dr. Nivedita Singh at + 91 9872320544

Study at your
convenienceAnytime
enrollment!

1. International Certification Program in Leadership (LEADS)

2. Certificate Course in Healthcare Risk Management (CHRM)

3. Migration from NABH 4th edition to 5th edition

4. RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory

5. Certificate Course in Problem Solving (PRO)

6. Infection Control Nurses (ICN) Course

You should submit e-modules along with assessment within pre-defined completion timeline from the day of login to earn your certification.

FIND OUT MORE

1. MasterClass Series 1 (Healthcare Quality and Safety)
2. MasterClass Series 2 (NABH 5th Edition Requirements: Focus on Depts)
3. MasterClass Series 3 (Facility Management in Healthcare)

FIND OUT MORE

CONFIDENTIAL
NATIONAL
VOLUNTARY
EVENT
REPORTING
TOOL

CONVERT

The submissions will
be anonymised
and made available
on our website.

FOR CAHO MEMBERS ONLY!

CONVERT is the initiative of CAHO to create the repository of
ANONYMOUS events with findings and learning points for improving
patient safety. The event can be in the form of storyboard.CAHO invites its members to contribute to the repository that could
become a good learning tool for all stakeholders in the industry.

SUBMIT NOW

GET A THIRD PARTY
FIRE AUDIT

FIND OUT MORE

We hope you enjoyed our newsletter. If you have questions
or feedback, please do contact us.

Created by DOCNDOC Creative Labs