participants across the country. Mrs Beenamma Kurian, Senior Manager - Quality & Operations, St. John's Medical College & Hospital, Bangalore was the faculty for the session and it was moderated by Dr Jothi Clara J Michael, Director of Nursing (Strategy & Planning), India Operations Division, Parkway Pantai Ltd.

Quality Management

LABCON

ISQUA

IHF VIRTUAL CONFERENCE

27th February 2021 between 9 am and 5 pm IST Watch your email for more details. The event website will be launched on the 22nd of February for official registrations and more information.

PARTNER EVENTS

CAHO LABCON 2021

CAHO is pleased to announce its first International Diagnostic Conclave - LABCON 2021, an

This conference will provide the community with insights into healthcare workers' wellbeing and innovative interventions from industry leaders from various countries.

Keynote Address: Dr Anuradha Pichumani, Chairman- Quality Professionals (CAHO) Speakers: Mr Pankaj Tiwari (VP, Pankaj Dharkar & Associates, Indore), Mr Markus Fiebig (BD Manager, JOB GmbH), Mr Ramprasad (Regional Director, Bharat Re Insurance Brokers Pvt. Ltd.)

health systems.

You can directly participate by clicking the link below and using:

Meeting ID: 979 0482 1395 with the passcode: 57666

Safety in Hospitals in association with CAHO.

AHPI **GLOBAL** CONCLAVE

JOIN ZOOM MEETING

International Webinar Series

2nd March 2021 @ 5pm IST

Dr Eugene C Nelson

March 2021 at 4 pm IST.

Earn Mastery and learn from the leaders at CAHO Masterclass!

CAHO MasterClass Series 2

Session 8: Medication Management

on 24th February 2021 from 4 pm - 5 pm

Peerless Hospital & BK Roy Research Center, Kolkata

By Dr Subhrojyoti Bhowmick,

Clinical Director,

series.

Ву

&

Dr Amelia M Cullinan Asst. Prof. Medicine, Director, Outpatient Palliative Care Services, The Dartmouth Geisel School of Medicine (US) Participation certificates will be issued jointly by CAHO and ISQua with 2 each - CAHO Credit points and ISQua Fellowship Credit points. Previous webinars can be viewed at https://www.caho.in/list-resource-centers/webinar **REGISTER FOR WEBINAR**

CAHO MasterClass Series 1 The 8 sessions of Master Class series - 1 are available for self-paced learning for those who missed attending. These sessions can be attended at your convenience.

- progression to a mature quality system covering the full accreditation process.

Continuing Quality Education (CQE) Series The second session of CAHO's Continuing Quality Education (CQE) Series- An initiative of CAHO Quality Professionals' Wing endorsed by Asian Society for Quality in Healthcare (ASQua) is coming up soon. The second session on Facility Management and Hospital Safety is scheduled on: 27th February 2021 at 3 pm -7 pm IST FIND OUT MORE

ISQua IHF Virtual Conference 23rd February 2021 **Hospital Workers' Wellbeing Matters** The COVID-19 pandemic is having a major toll on people's wellbeing worldwide, as they are having to face challenges such as social distancing, loneliness, and the threat of deadly infectious disease outbreaks. For hospital workers and other health service providers, these challenges and the additional stress of working in a prolonged "crisis situation" have increased documented mental health problems.

AHPI Global Conclave 2021 26th, 27th & 28th February 2021

Radical Remodeling of Healthcare - Synergizing Technology, Empathy & Wellness

transformation of health systems for delivering of value-based care; synergizing wellness,

International Webinar

The only source Quality of knowledge is experience. Chats Albert Einstein **Quality Fables Chats** 9th March 2021 @ 4 pm IST **Peels and Meals**

The fifth Quality Fable Chat between Mr Suresh Lulla and Dr Vijay Agarwal on "Peels and Meals" in the continuing Quality Fables Chats' series based on real experience and effective training on quality management, performance excellence and benchmarking for best practices will be on 9th

REGISTER NOW

The Masterclass Series –2 on NABH 5th edition Requirements- Focus on Departments comprises

Participants will be provided with certification including CAHO Credit points post completion of the

FIND OUT MORE / REGISTER NOW

REGISTER NOW

Training Programs

A 20 hours online preparatory course to guide the participants to align themselves towards the required analytical skills for passing the CPHQ exam successfully is commencing from 06th

live sessions followed by Q&A, discussions and certification post completion of series.

Previous webinars can be viewed at https://www.caho.in/list-resource-centers/webinar

Sankarnarayanan Infection Control Risk Assessment -ICRA and Point of Care Risk Assessment -PCRA by Dr Failure Mode and Effect Analysis-FMEA by Dr Shweta Prabhakar

Student Research Mentoring **Laboratory Quality Management** System & Internal Auditor Program (ISO: 15189 - 2012) A webinar on "How to propose a Research Proposal" was held on 16th Feb 2021. Dr C CAHO and Center for Quality Initiative (CQI) Suthakaran, Prof. Dept. of Pharmacology, conducted the first 2-day session of the Saveetha Medical College, Chennai and redesigned self-paced training program on Member - CAHO Student Research 13th & 14th February 2021. Dr Ashvini Committee, was the speaker. It was well Sengupta and Dr Sankar Sengupta were the attended by students across the country. program faculty. **EVENTS** Continuing Quality **Education**

"Somewhere inside of **GOVERNING** all of us is the power COMMITTEE to change the world." **ELECTIONS** - ROALD DAHL **Upcoming Governing Committee Election Notice (2021-2022)**

Laboratory

CAHO

27th

MARCH 2021

initiative of the Diagnostic wing of CAHO.

- Webinar on Risk Management and Safety in Hospitals 25th February 2021 AT 05:30 PM IST Global Society of HSE Professionals (GSHP) is conducting a webinar on Risk Management and

REGISTER

GLOBAL SOCIETY OF HSE PROFESSIONALS RISK MANAGEMENT AND SAFETY IN HOSPITALS

technology and empathy, besides building resilience in health systems to absorb the shock coming from pandemics and other similar calamities. The conclave will be held on a virtual platform and will bring forward the eminent speakers from across the globe, in an attempt to arrive at a practical model to address the gaps in present-day

FIND OUT MORE

ACADEMY

AHPI Global Conclave 2021 is going to deliberate about the RADICAL ways for remodelling and

Clinical Communication in Challenging Situations

The Dartmouth Institute for Health Policy and Clinical Practice (US)

Prof. Community & Family Medicine, Director Population Health Measurement,

8 SESSIONS • Clinical Indicators by Dr Narayan Pendse Patient-Reported Outcome Measures by Dr Sanjeev K Singh • How do you measure the Culture of Safety? - Tools & Techniques by Mr Krishnan • Patient Satisfaction V/s Patient Experience by Dr Anuradha Pichumani

Mock Drills - Table Top Exercises by Dr Lallu Joseph

• Clinical Audit by Dr. Suneel C Mundkur

CERTIFIED PROFESSIONAL IN HEALTHCARE QUALITY (CPHQ)

– Preparatory Course

March 2021.

- evaluation by CAHO in association with Asian Society for Quality in Healthcare (ASQua). 2. Migration from NABH 4th edition to 5th edition
 - FIND OUT MORE

CPHQ is the only International certification in Healthcare Quality that is fully accredited by the National Commission for Certifying Agencies (NCCA) offered by National Association for Healthcare Quality (NAHQ) which is the only organization dedicated to Healthcare Quality professionals. Introduction –CPHQ Course & Certification Quality Improvement Tools • Performance Improvement Structure, Approach, Measurement and Analysis • Patient Safety – Program Structure and Planning Team Dynamics in Quality Management Quality Era's Historical and Current Perspectives • Health Data Analytics • Strategic Leadership in Support of Quality Mock Test and Discussion **UPCOMING** SESSIONS 26th February 2021 **Workshop on Clinical Audit** 27th February 2021 **Basic Certified Professional for Hospital** Infection Control (CPHIC Basic) 13th & 14th March 2021 **Certificate Course on Laboratory Quality Management System & Internal Auditor** (ISO: 15189 -2012) **EXPLORE**

Anytime Enrollment. 1. Certificate Course in Healthcare Risk Management (CHRM) 10 self-paced e-modules with exercises, references and CHRM certification after online 11 self-paced e-modules with exercises and references about the transition to NABH 5th edition followed by online evaluation. It aims at helping healthcare professionals through the stepwise

3. RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory The program consists of 8 self-paced e-modules on RT-PCR application in molecular diagnostics in implementing standardized molecular techniques. You should submit e-modules along with assessment within pre-defined completion timeline from the day of login to earn your certification.

Our mailing address is: **CAHO** Secretariat G-100, Sector-44, Noida Uttar Pradesh - 201301 Help Desk No: +91 9870318781 www.caho.in

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