



ISSUE 22 | 05 FEBRUARY 2021

CAHO FRIDAY UPDATE



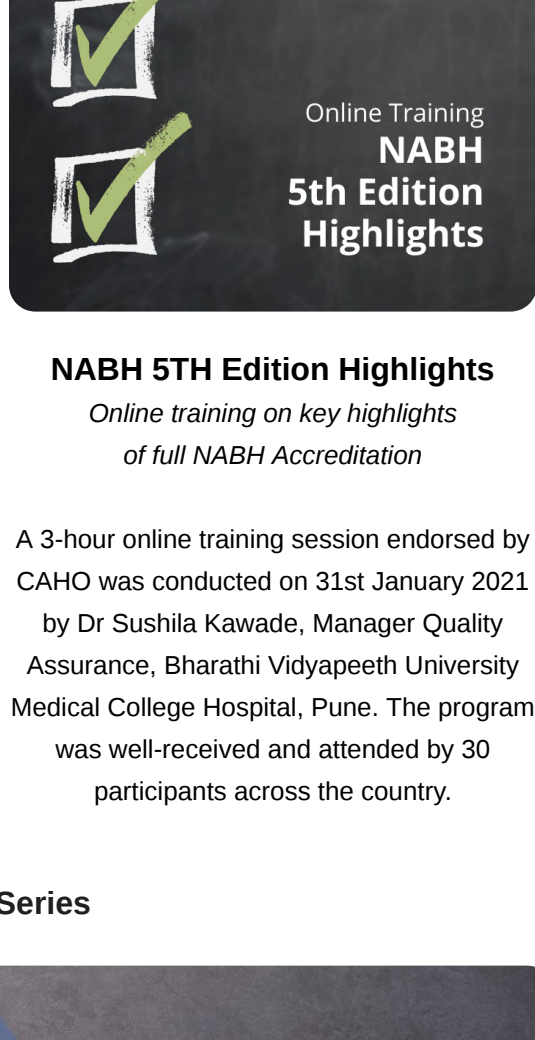
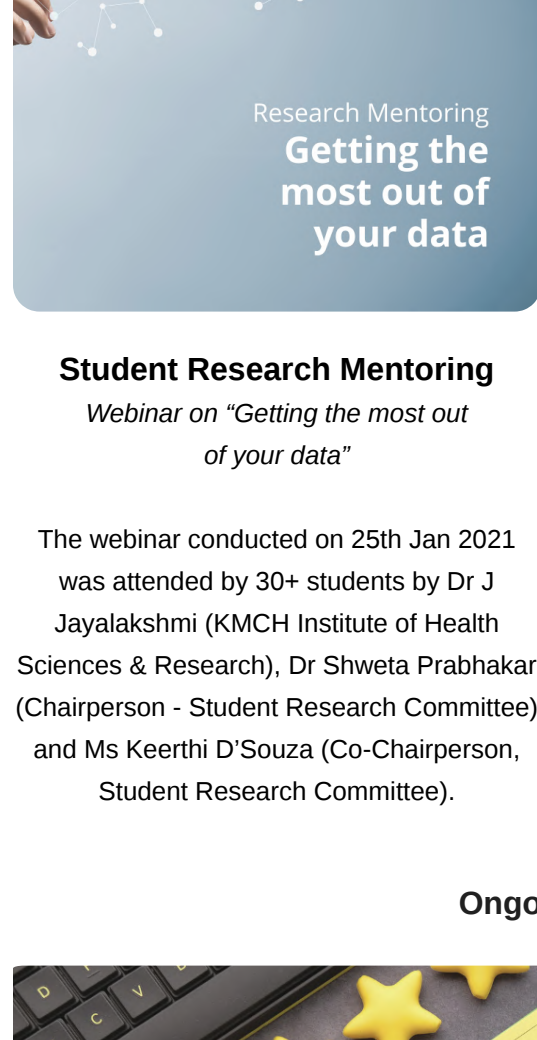
INTERNATIONAL EPILEPSY DAY
- 8TH FEBRUARY '21

Be a part of the collective effort to improve patient safety by building a culture of safety in healthcare.

JOIN CAHO



NEWS



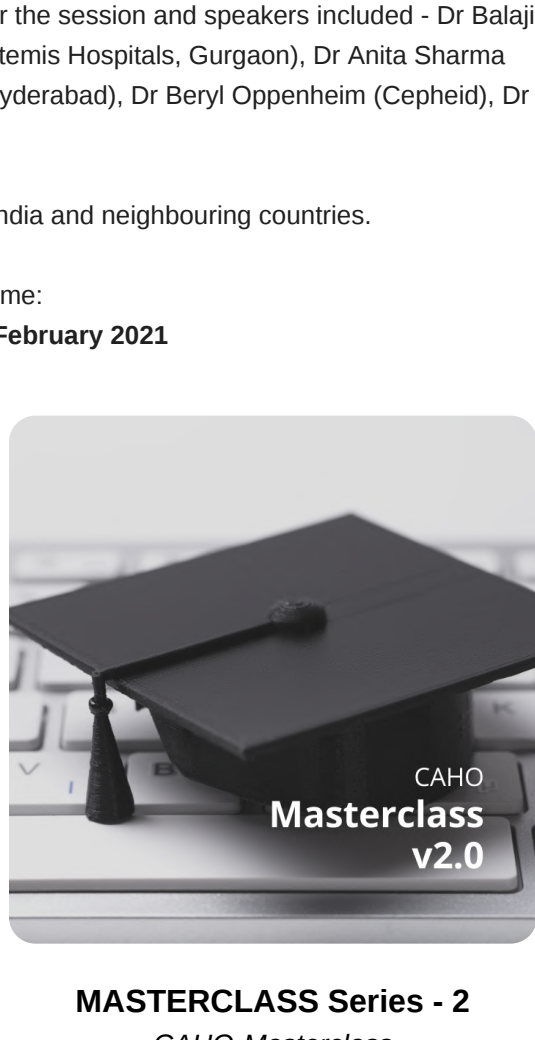
Congratulations on representing the Indian industry in the Working Group of ISO Technical Committee!

CAHO congratulates Dr Lallu Joseph, Secretary-General and Dr Anuradha Pichumani, Chairman - CAHO Quality Professionals on being selected as experts from India in the Working Group of ISO Technical Committee 304 - Healthcare Organization Management Standards.



Student Research Mentoring

Webinar on "Getting the most out of your data"



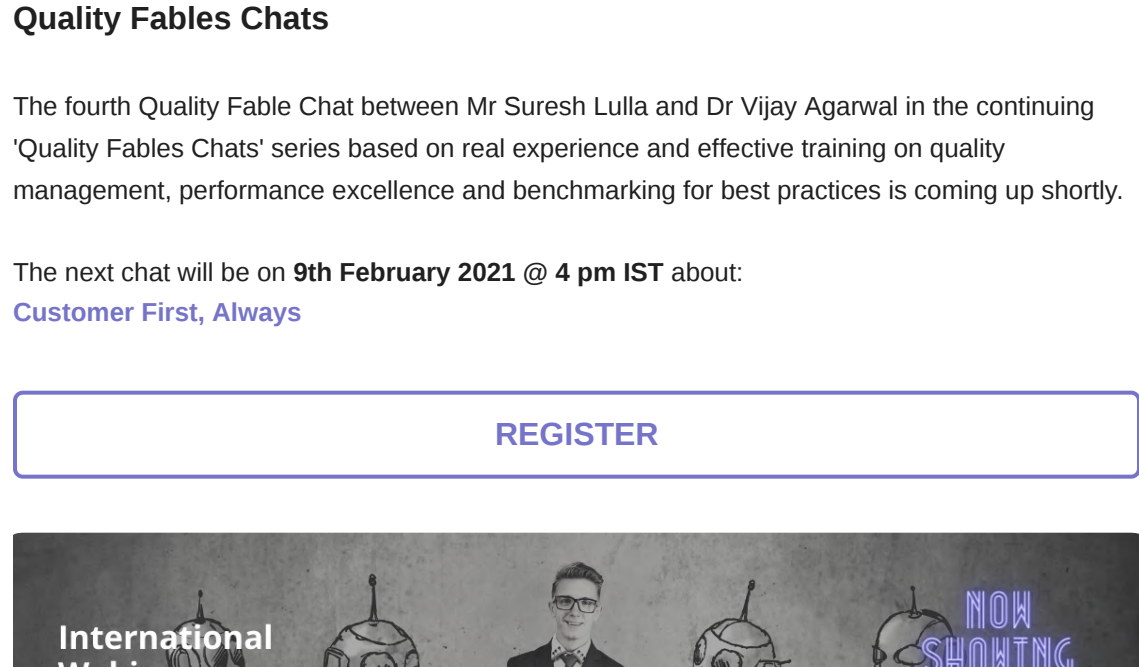
NABH 5TH Edition Highlights

Online training on key highlights of full NABH Accreditation

The webinar conducted on 25th Jan 2021 was attended by 30+ students by Dr J Jayalakshmi (KMCH Institute of Health Sciences & Research), Dr Shweta Prabhakar (Chairperson - Student Research Committee) and Ms Keerthi D'Souza (Co-Chairperson, Student Research Committee).

A 3-hour online training session endorsed by CAHO was conducted on 31st January 2021 by Dr Sushila Kawade, Manager Quality Assurance, Bharathi Vidyapeeth University Medical College Hospital, Pune. The program was well-received and attended by 30 participants across the country.

Ongoing Series



Continuing Quality Education (CQE) Series

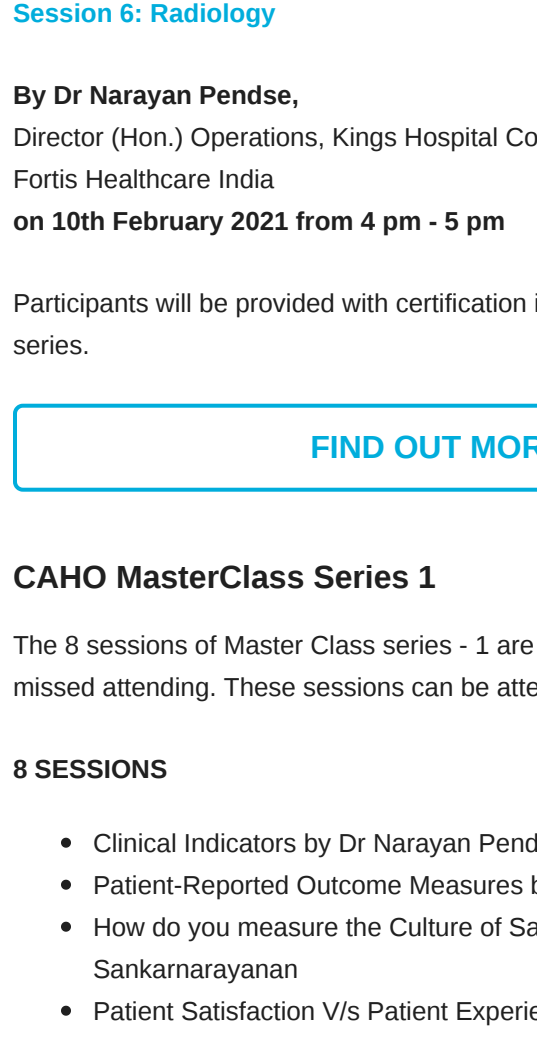
CAHO launched its Continuing Quality Education (CQE) Series - An initiative of CAHO Quality Professionals' Wing on 30th January 2021.

The first session of the series on the theme - "Antimicrobial Stewardship in Healthcare Institutions" was organized under the leadership of Organizing Chairman, Dr Sankar Sen Gupta (CNCI Kolkata) and Organizing Secretaries - Dr Umashankar Raju (MSRMH Bangalore), Dr Akshith Thimmaiah (Mehta Multispecialty Hospitals Chennai) and supported by Schulke India and Sanofi.

Dr Victor Rosenthal (INICC) was the Chief Guest for the session and speakers included - Dr Balaji Veeraraghavan (CMC Vellore), Dr Namita Jaggi (Artemis Hospitals, Gurgaon), Dr Anita Sharma (Fortis Hospital, Mohali), Dr Dilip Mathai (AIMSR, Hyderabad), Dr Beryl Oppenheim (Cepheid), Dr Sanjeev K Singh (AIMS, Kochi & Faridabad)

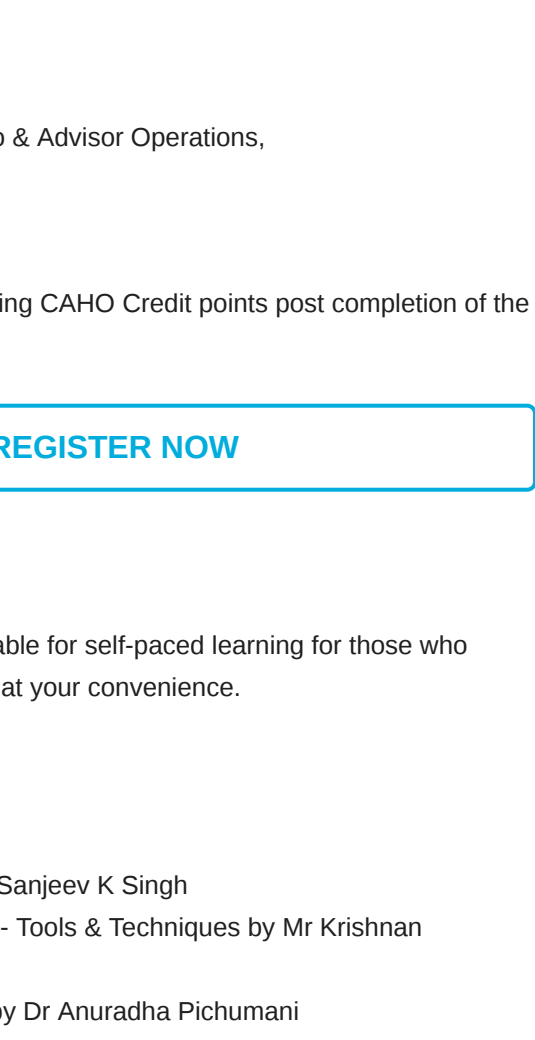
It was well attended with 350+ participants across India and neighbouring countries.

The second session of the series will be on the Theme:
Facility Management & Hospital Safety on 27th February 2021



International Webinar Series

CAHO - ISQua



MASTERCLASS Series - 2

CAHO-Masterclass

The third webinar on Human Factors in Patient Safety was held on the 2nd of this month. It was attended by 270+ participants across the globe.

Prof. René Amalberti (ISQua Expert), Professor of Medicine & Senior Advisor - Patient Safety, Haute Autorité de Santé (HAS), France was the speaker and the session was moderated by Air Marshal (Dr.) Pawan Kapoor AVSM, VSM and Bar (Retd).

It was attended by 300+ participants across the country and Dr Mohan Adhyam, Consultant Urologist was the faculty for the session. Participants will be provided with Certification including CAHO Credit points after successful completion of the series.

EVENTS



Quality Fables Chats

The fourth Quality Fable Chat between Mr Suresh Lulla and Dr Vijay Agarwal in the continuing 'Quality Fables Chats' series based on real experience and effective training on quality management, performance excellence and benchmarking for best practices is coming up shortly.

The next chat will be on **9th February 2021 @ 4 pm IST** about:
Customer First, Always

[REGISTER](#)



International Webinar Series

2nd March 2021 @ 5pm IST

Clinical Communication in Challenging Situations

By

Dr Eugene C Nelson

Prof. Community & Family Medicine, Director Population Health Measurement, The Dartmouth Institute for Health Policy and Clinical Practice (US)

&

Dr Amelia M Cullinan

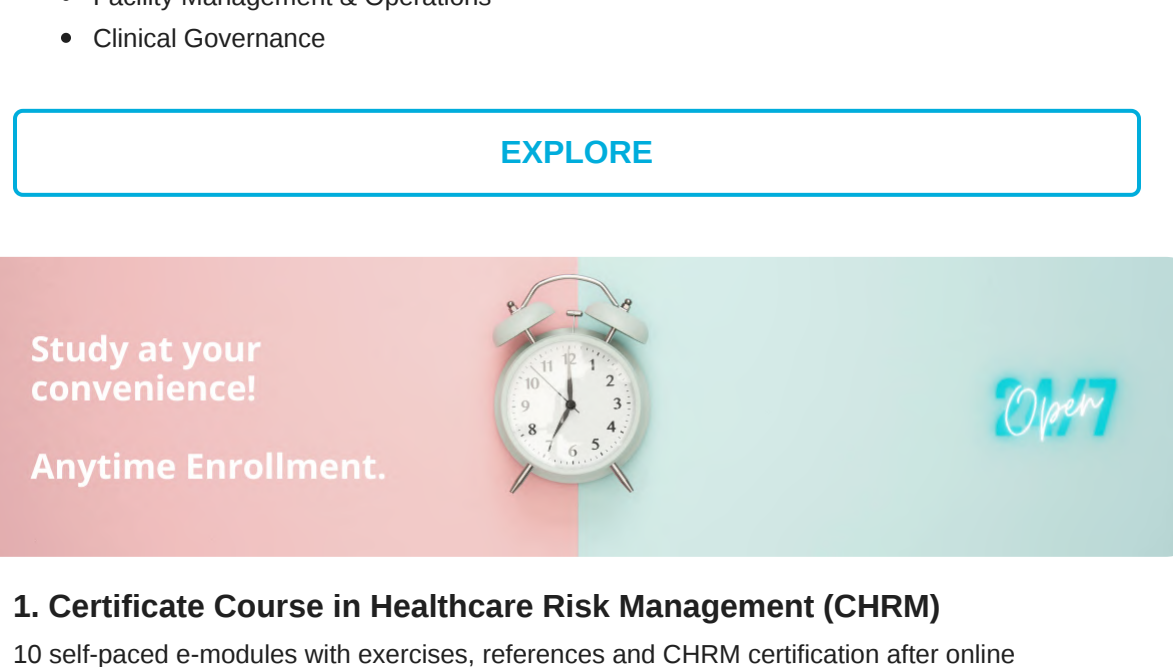
Asst. Prof. Medicine, Director, Outpatient Palliative Care Services, The Dartmouth Geisel School of Medicine (US)

Participation certificates will be issued jointly by CAHO and ISQua with 2 each - CAHO Credit points and ISQua Fellowship Credit points.

Previous webinars can be viewed at <https://www.caho.in/list-resource-centers/webinar>

[REGISTER FOR WEBINAR](#)

ACADEMY



CAHO MasterClass Series 2

The Masterclass Series -2 on NABH 5th edition Requirements- Focus on Departments comprises live sessions followed by Q&A, discussions and certification post completion of series.

Session 6: Radiology

By Dr Narayan Pendse,

Director (Hon.) Operations, Kings Hospital Colombo & Advisor Operations, Fortis Healthcare India

on **10th February 2021 from 4 pm - 5 pm**

Participants will be provided with certification including CAHO Credit points post completion of the series.

[FIND OUT MORE / REGISTER NOW](#)

CAHO MasterClass Series 1

The 8 sessions of Master Class series - 1 are available for self-paced learning for those who missed attending. These sessions can be attended at your convenience.

8 SESSIONS

- Clinical Indicators by Dr Narayan Pendse
- Patient-Reported Outcome Measures by Dr Sanjeev K Singh
- How do you measure the Culture of Safety? - Tools & Techniques by Mr Krishnan Sankarnarayanan
- Patient Satisfaction V/s Patient Experience by Dr Anuradha Pichumani
- Infection Control Risk Assessment -ICRA and Point of Care Risk Assessment -PCRA by Dr J Jayalakshmi
- Failure Mode and Effect Analysis-FMEA by Dr Shweta Prabhakar
- Mock Drills - Table Top Exercises by Dr Lallu Joseph
- Clinical Audit by Dr. Suneel C Mundkur

[REGISTER NOW](#)



Student Research Mentoring Program

CAHO has initiated a Student Research Mentoring Program for students interested in research in the healthcare industry and mentors handhold students in their projects/study for curriculum submissions or publications.

Inviting Students

Eligibility Criteria: Students from any field Medical, Nursing, Allied Health Sciences & Healthcare Management Studies, Engineering, etc.

Benefits for students:

- Provision of mentorship from experts across the country throughout the conduct of their study
- Provision of Support throughout their project by Student Research committee
- Opportunity for presenting the research work nationally / internationally
- Institutional support to conduct research projects across the country
- Provision of Statistical support, if needed.
- Opportunity to win a cash prize of 5000/- for completing and publishing the study

[REGISTER AS STUDENT](#)

Inviting Mentors

Professionals from any field interested to mentor/ handhold students in research in the healthcare industry are invited to submit their applications. The submissions will be scrutinized and shortlisting will be based on the interest area and publications.

[REGISTER AS MENTOR](#)

Training Programs



13th & 14th February 2021 (9 am to 5 pm)

CAHO and Center for Quality Initiative bring to you redesigned NBQP registered Certificate Course on Laboratory Quality Management System & Internal Auditor consisting of both self-paced e-learning modules and live contact sessions (bimonthly) based on the latest edition of ISO 15189: 2012.

SELF - PACED LEARNING: E- MODULES

10 hours duration

- Introduction to the Course, Aims and Objectives, Laboratory Management System
- Quality & Accreditation - National & International Perspective
- Understanding the Standards ISO 15189: 2012, Accreditation Criteria, Managerial & Technical Requirements
- Internal Audit: Types of Audit, Methods to conduct Audit, Do's and Don'ts of an audit
- Evaluation of Adequacy of Quality Manual as per ISO 15189: 2012 Standards
- Process of Accreditation

MONTHLY CONTACT SESSIONS

2nd or 4th weekend

- Group Discussion
 - Case Studies - Evaluation of Non-conformities from scenarios
 - Quality System Procedures (QSP)
 - Standard Operating Procedures (SOP)
- Q&A Session



19th February 2021 (9 am to 5 pm)

- Principles of Fire
- Fire Hazards in a Hospital and Risk Control
- Active Fire Protection Systems
- Passive Fire Protection Systems
- Emergency Preparedness and Response Plan
- Training & Mock Drill



26th February 2021 (11 am to 3 pm)

- Difference between Clinical Audit and Research
- Clinical Audit Cycle
- Selection of Topic & Criteria
- Drafting Objectives & Setting Targets
- Submitting Proposal & Obtaining Approval
- Data Collection & Analysis
- Report Presentation
- Implementing Change & Sustaining Improvement



27th February 2021 (9 am to 5 pm)

- Developing HIC Team and Manual.
- Disinfection and Sterilization
- Biomedical Waste Management and Licensing
- Infection Control Surveillance
- Standard Precautions
- Managing Support Services including Housekeeping, Kitchen, Laundry, Pest Control, Mortuary
- Occupational Health Staff Training

[REGISTER FOR TRAINING PROGRAMS](#)



Certificate Program In Healthcare Quality Management

CAHO in association with Sankara Nethralaya brings to you Certificate Program in Healthcare Quality Management.

The program will cover theoretical and practical aspects of quality at all the levels of healthcare delivery.

- 3 hours x12 Saturdays online contact classes
- Introduction to Quality Management Standards & Accreditation
- Quality Improvement Tools & Projects
- Quality in Clinical Processes & Support Services
- Facility Management & Operations
- Clinical Governance

[EXPLORE](#)

Study at your convenience!

Anytime Enrollment.



1. Certificate Course in Healthcare Risk Management (CHRM)

10 self-paced e-modules with exercises, references and CHRM certification after online evaluation by CAHO in association with Asian Society for Quality in Healthcare (ASQua).

2. Migration from NABH 4th edition to 5th edition

11 self-paced e-modules with exercises and references about the transition to NABH 5th edition followed by online evaluation. It aims at helping healthcare professionals through the stepwise progression to a mature quality system covering the full accreditation process.

3. RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory

The program consists of 8 self-paced e-modules on RT-PCR application in molecular diagnostics in implementing standardized molecular techniques.

You should submit e-modules along with assessment within pre-defined completion timeline from the day of login to earn your certification.

[FIND OUT MORE](#)



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